**Claim protocol**In case you want to claim goods bought from us, please fulfill the protocol and send it to us through e-mail. In case, that your claim does not include points below, please fullfil these points again. Without these informations we will be not able to solve your claim in the shortest possible time. These informations are important for us to objectively consider claim and of course to your satisfaction.  
  
**Seller:**

**Efteria, spol. s.r.o.**  
K Rybníku 378, 252 42 Jesenice  
Czech Republic

**Company Reg. No.: 26763028   
Phone: (+420) 222 560 338   
E-mail: info@battery-import.eu  
  
Buyer** (Name of your company**,** address, email, phone):

**Subject of the claim** (code of product, name of product, invoice number, date of purchase)

**Description of claim**:

**Suggested method for handling complaints:**  
  
  
  
  
  
  
  
**Date**: ............................................. ......................................................  
 **Signature of buyer**(company)